SmartCare MBHO™

SmartCareMBHO is an integrated module to manage, communicate, collaborate and pay external service providers.

Dashboard - Easy Access to Details About:

- Members current medical and billing status – 12 month span
- Overview of all claims by current status
- Providers contract at their cap
- Scheduled events (hospitalizations, discharges etc.)
- Alerts and messages

Track and Report

- Authorization tracking
- Hospitalization pre-screen
- Hospitalization concurrent review
- Hospitalization discharge
- Tools to document UM review of authorizations and justification for approved services which meet URAC standards

- Capitated plan management

Provider Access

- Member Demographics
- Member Eligibility
- Track Authorizations
- Complete Services/ Upload Claims
- Generate Payment Reports

Claims Processing

- Receive 837 Electronic Claims
- Adjudication Processing
- Payment, Check Processing and RA Distribution
- Refund and Credit Management
- RA/835 Distribution
- Integrated Payment and/or GL system

Managing Providers

- Contracts and rates
- Credentialing
- Site review
- Provider search for member referral

Managing Members

- Demographics
- Plan eligibility
- Hospitalization tracking
- Scan/upload or directly enter required information

Streamline
Healthcare Solutions