

SmartCare MBHO™

SmartCareMBHO is an integrated module to manage, communicate, collaborate and pay external service providers.

STREAMLINE HEALTHCARE SOLUTIONS

Streamline builds and maintains systems for some of the nation's premier behavioral health organizations, using the latest web-based technology.

SMARTCARE MCO FUNCTIONALITY

Gives you the power to process claims from your provider network; gives providers direct access to the system; manages members information; and robust reporting capabilities.

Dashboard - Easy Access to Details About:

- Members current medical and billing status – 12 month span
- Overview of all claims by current status
- Providers contract at their cap
- Scheduled events (hospitalizations, discharges etc.)
- Alerts and messages

Track and Report

- Authorization tracking
- Hospitalization pre-screen
- Hospitalization concurrent review
- Hospitalization discharge
- Tools to document UM review of authorizations and justification for approved services which meet URAC standards

- Capitated plan management

Provider Access

- Member Demographics
- Member Eligibility
- Track Authorizations
- Complete Services/ Upload Claims
- Generate Payment Reports

Claims Processing

- Receive 837 Electronic Claims
- Adjudication Processing
- Payment, Check Processing and RA Distribution
- Refund and Credit Management
- RA/835 Distribution
- Integrated Payment and/or GL system

Managing Providers

- Contracts and rates
- Credentialing
- Site review
- Provider search for member referral

Managing Members

- Demographics
- Plan eligibility
- Hospitalization tracking
- Scan/upload or directly enter required information